

12 MONTH WARRANTY

Thank you for registering your MatrixAir filtration unit. Your registration has been successfully completed, and your unit is now covered under our 12-month warranty.

Warranty Coverage: Your MatrixAir filtration unit is warranted against defects in materials and workmanship for a period of 12 months from the date it is shipped from our manufacturing plant. This warranty includes all components of the unit, except for consumables.

Warranty Exclusions: Please note that this warranty does not cover:

- Shipping Damage
- Damage caused by improper use or maintenance
- Unauthorized modifications or repairs
- Normal wear and tear
- Consumable parts such as filters

Important Restriction: Opening the motor section of your MatrixAir unit without written consent from MatrixAir will void this warranty. If you believe that your unit requires service, please contact us directly for assistance and to ensure that your warranty remains valid.

Warranty Service: Should your unit require service under warranty, please contact MatrixAir Customer Service at 603-863-7553 or info@matrixair.com. Provide your unit serial number, and a detailed description of the issue. Our team will assist you with the necessary steps to diagnose the problem and, if applicable, will authorize repair or replacement.

Keep Your Proof of Purchase: Please retain your proof of purchase. You may be required to present this document if there is any question concerning the warranty status of your unit.

We are committed to providing you with quality products and exceptional service. Should you have any questions about your unit or this warranty, please do not hesitate to reach out.

Thank you for choosing MatrixAir. We look forward to serving you.

Sincerely,

The MatrixAir Team

